



## Programmed Preventative Maintenance for HVAC & Hot Water Systems

A Scheduled Preventative Maintenance Program is designed to help you reduce the cost of operating and maintaining your Heating Ventilation and Air Conditioning (HVAC) and Hot Water systems. Studies have shown that a formalised maintenance program can help you:

- Minimise the risk of costly breakdown repair costs
- Avoid operational downtime
- Avoid employee or student productivity losses
- Avoid tenant turnover
- Avoid utility waste costs by up to 5-20%
- Extend the useful life of your equipment by 20% or more
- Reduce administrative costs associated with managing HVAC services



*It's your environment*

**At the core of any indoor environment is safety and comfort for the people within it.**

**This program will ensure that.**

**heatcoolgroup.com.au | 03 9797 0505**



Our goal is to help you control your overall maintenance and running costs via an optimum blend of predictive, diagnostic and scheduled maintenance tasks, which will be carried out in line with any manufacturer's warranties and recommendations.

### The Program

A Scheduled Maintenance Program has a seasonal focus, where throughout the year your equipment will be serviced in line with the ever-changing Melbourne temperatures.

Summer servicing and maintenance will focus on your cooling equipment and can include;

- Cleaning filters & unit
- Checking equipment for faults
- Checking gas pressures
- Checking refrigerant levels
- Checking output temperatures

Winter servicing and maintenance will focus on your heating equipment and can include;

- Cleaning filters & unit
- Visual check on heat exchangers
- Testing Carbon Monoxide levels
- Checking equipment for faults
- Checking gas pressures
- Cleaning burners & sensors (Gas Appliances)
- Checking refrigerant levels
- Checking output temperatures

Throughout the year, your other equipment maintenance can include (but won't be limited to);

- Hot Water systems maintenance
- Gas cooking appliances maintenance

### Benefits of a Scheduled Maintenance Program

#### Energy Dollar Savings

Programmed maintenance keeps your equipment in peak operating condition, importantly reducing energy consumption. The program will provide the recommended maintenance procedures that will include cleaning all heat transfer surfaces and calibrating your equipment to operate at peak performance.

#### Improved Indoor Air Quality

The first line of defense against possible perceived or real environmental complaints is proof of a verifiable maintenance program that provides for proper ventilation, filter changes, and comfort control as well as ensuring the safety of your indoor environment. This includes all important checks on gas equipment to ensure there are no dangerous leaks of Carbon Monoxide.

#### Operating & Downtime Cost Saving

As this program is implemented, system efficiency is returned to an optimum level and operating costs and productivity losses are reduced to a minimum. HeatCool follows each manufacturer's recommended maintenance procedures for your equipment on a predetermined frequency. The program reduces equipment failures, and costly equipment downtime.

#### Extending Equipment Life

Regular maintenance keeps your equipment in optimum condition. The program is customised according to your specific environmental factors, to increase the life expectancy of your equipment. This results in the deferral of costly replacement expenditures.

Contact **HeatCool** to have a full asset register and independent condition report completed on your HVAC & Hot Water assets

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#### Compliance

A correctly implemented and recorded Scheduled Maintenance Program, will ensure your compliance with the Building Commission, Essential Safety Measures Safety Manual and the Tenancy Act.

#### Maintenance Performed Around Your Schedule

Your business operations and technical requirements will be taken in to consideration within a tailor-made maintenance program. Our customer service team automatically dispatches the manufacturer's recommended maintenance tasking procedures for your equipment on a predetermined schedule that best meets both your business and your equipment requirements.

#### Technical / Design Support

This maintenance program includes technical support services to include identifying indoor air quality problems, solving comfort complaints, and / or modifications to reduce or add air conditioning, heating or ventilation capacity in your facilities. As with this and any of our programs, we provide written performance guarantees with all of our engineered solutions.

#### Guaranteed Priority Emergency Service Response

Our Programmed Maintenance Agreement has continuously proven to reduce emergency or trouble calls. However, when one does occur, you will receive our highest priority response.



## Who is HeatCool?

Founded in 1972, our 100% Australian owned and operated business has grown to be one of the largest providers of cooling, heating and hot water installation services and repairs to Melbourne's homes.

HeatCool is committed to creating healthy indoor environments, and our team is deeply passionate about indoor comfort. We care about our environment, too; we

supply heating, cooling and hot water solutions with our carbon footprint always clear in mind.

HeatCool is committed to improving and maintaining the indoor air quality and hot water services for our customers. Our Customer Service team would be happy to complete a FREE asset listing and prepare a customised Scheduled Maintenance Program for your premises.



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